



National Finance Center Customer Notification

Date of Notification: May 4, 2011

Subject: NFC System Issues with STAR, EPP, Reporting Center Issues - Resolved

Database/Customer(s) Affected: All

Dear Customer:

This notification is a follow-up to notices issued on May 3, 2011 and May 4, 2011, stating that we were experiencing issues with STAR, the Reporting Center, and EPP. The issue has been resolved and the applications are now available. There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.